

DNA Communications puts health and safety as a top priority for our customers and employees. We are taking some precautions during this rapidly evolving Corona Virus situation.

We will be limiting our physical contact with our customers during this period. Even though some of you were planning to sign up for our fiber optic Internet this week, we can do so electronically by phone, fax, or email; otherwise, someone can visit your site after we get more information.

All our staff is available to you by phone or email. During this period, our company meetings will be held remotely through teleconferencing to ensure the safety of our employees.

Site visits will be slower than usual, so technicians can sanitize between each visit.

Most repair effort will be attempted remotely.

Thank you for your understanding. We will be in contact with you after we are all confident this virus has passed.

We will not disconnect anyone until April 15, and no late fees will be charged starting today till that date.

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>